

Town of North Castle

Supervisor

Michael J. Schiliro

E-News Update

Dear Friends and Neighbors:

I just got off a two-hour Con Ed call with all municipalities and little good news to report. Out-of-state crews are on their way; they should have been here and staged BEFORE the storm hit! Con Ed is now advising that “most” outages will be restored by Sunday, but my honest assessment is that it’s a stretch, based on their current response and past storm promises. In a Town like ours, we can control just about everything except clearing lines and restoring power, but I had a meeting this afternoon and we discussed researching this topic as well. It’s frustrating to all municipalities that every storm is like Ground Hogs Day with Con Ed, but it is. Yes, this storm was only second to Sandy and the impacts in some cases are just as bad as Sandy, but Con-Ed needs to do better. Serenity Now, Serenity Now. Here are several specific updates.

TOWN OFFICES: The Town phone service has been restored however power still remains out in the Annex building (Highway, Building, Planning, Finance, Receiver). The Town Pool remains closed due to power outage, thus we can’t run the filter.

Please pay attention to the emails and Nixle alerts sent by our Police Department. If you are not registered for Nixle yet, just register now at www.nixle.com. It’s so simple and keeps you alerted via text and/or email with important messages from our Police, Highway, etc. Every resident should be signed up for Nixle alerts in addition to the Town email list.

STATUS ON ROAD OPENINGS: The number one priority of the Town is to clear roads to allow for emergency vehicle access. The “Cut and Clear” process consists of teams that include North Castle PD, North Castle Highway employees, and Con-Edison and affiliated support for cutting and clearing. Currently North Castle has 2 Con-Edison “Cut and Clear” crews in North Castle, one day crew and one overnight crew, which have overlap times. Yesterday, Wednesday August 5th, this combination of crews worked for 21 hours.

NOTE: The Town cannot independently clear a tree that involves wires – the wires must be removed by Con-Edison personnel first.

As of 4 AM Thursday, August 6th:

Total Roads impacted: 73

Total Roads that are now passable in North Castle: 27

STATUS ON POWER OUTAGES AND RESTORATION: As stated above, currently Con Edison is reporting that the “vast majority” of residents will be restored by Sunday, August 9th, with some customers sooner and some extended into next week. This is not an acceptable response, and we are working directly with our Con Ed assigned liaison, our Con Ed muni representatives, and other Con Ed contacts, insuring that they are aware of our Town’s status of outages and downed lines in real time, and once on site we literally escort them from location to location when able. Our Police Chief was able to procure another Con Ed rep that came on site today, and the Chief chauffeured him around Town to see our hot spots first hand.

Current outages in North Castle: 3,237

IMPORTANT REQUEST REGARDING CON ED COMMUNICATIONS IN THE FIELD – NEED YOUR

HELP: Residents are advising us that Con Ed employees are informing them that (a) If they have an outage to call the Town, and (b) That they could restore power if the Town would just clear certain trees. Folks, neither are true! My request is this: If you encounter a Con Ed employee who is either directing you to the Town for an outage, or blaming the Town for lack of restoration or anything else, please either take a picture of the license plate, get a name, and whatever info you can get and email to me directly. I and every other Supervisor and Mayor have had it with this nonsense. I personally blasted Con Ed for this on the call today. It’s bad enough that we can’t get Con Ed to restore your power, but to then pass the blame is ridiculous.

TEMPORARY OUTAGES: Just a reminder, that it’s common during restoration that if you have power, you may temporary lose power; it’s called a “deliberate shutdown”. In the process of restoring certain properties, sometimes they must cut power to a broader area in order to complete, and then restore everyone in that area. If this happens to you, you can call Con Ed and they may be able to confirm, but odds are your power loss is short term.

CHARGING STATION / WATER:

Armonk: We have a 24/7 charging station outside of the Hergenhan Rec Center on Maple Ave. There are a finite number of outlets, bring your own cords and plugs, wear masks, bring disinfectant, etc. Also, we connected a hose for those with well water who need water to flush, etc. Fortunately, this is a popular item for residents; I’m actually heading there this afternoon to fill up buckets for our house.

North White Plains Community Center: We also have a 24/7 charging station outside of the Center on the beautiful outdoor deck. There are a finite number of outlets, bring your own cords and plugs, wear masks, bring disinfectant, etc.

Community Park Drive: The Town has provided a filling station

for potable drinking water in Community Park situated on the left side of the access road entrance.

DRY ICE: Con-Edison has information vans located at the following locations. Dry Ice distribution will begin today, Thursday, August 6th, between 2 PM and 9 PM. Beware that they sometimes run out of supplies so you may need to wait for replenishments.

Yorktown Heights– Food Emporium, 345 Downing Drive

New Rochelle City Hall – 515 North Avenue (at the Parking lot on Hamilton)

REPORTING POWER OUTAGES:

Call Con Edison directly: (800) 752-6633 or visit their website at www.coned.com. Every residence should report their own outage directly to Con Edison in order for them to create a ticket.

You can also sign up for Con Edison Text Alerts by [Clicking Here](#). And while on their website, you can find a [“map of outages”](#) and customize right down to North Castle.

EMERGENCIES and HAZARDS:

In case of Emergency call the North Castle Police Department (NCPD): 273-9500.

If you use life-support Equipment – register with Con-Edison by filling out the life support equipment form on the [Con-Edison website](#).

Dangerous conditions still exist like weak limbs, etc. Please be careful!!

CAUTION: Do not drive around Police barriers or yellow Caution Tape once a road is closed. The NCPD closes a road because a hazard exists, and NEVER ATTEMPT TO TOUCH WIRES.

SOCIAL MEDIA FOR TOWN INFO: As always, follow us on [Facebook](#) and [Instagram](#).

COVID: MASK-UP!!!!!!!!!! (Isaias doesn't allow us to let our guard down about Covid!)

We are working constantly Stay safe!

Mike

Michael Schiliro - Supervisor Town of North Castle

NORTH CASTLE COUNTS

The 2020 Census is happening NOW!
Online, by phone, or by mail



2020census.gov

English:
844-330-2020

Español:
844-468-2020

Sign up for emergency alerts via
NIXLE

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